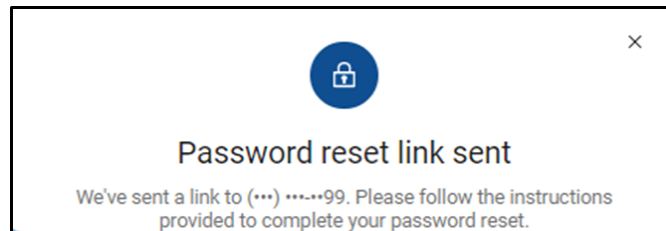


# Online and Mobile Banking – Password Reset

- ✓ Enter your **username**
- ✓ Select, **"Forgot?"**
- ✓ Enter the requested information
  - ✓ Username
  - ✓ Email
- ✓ Select **"Next"**

- ✓ A **"Password Reset Link"** will be sent to your preferred contact method



- ✓ Click on the link provided, which will redirect you to the two-factor authentication screen
  - ✓ Please note: You must access the link on the same device you used to request the link
- ✓ Enter the code provided using two-factor authentication
- ✓ Enter the updated password and confirm password
  - ✓ Password rules are location under **"Show Rules"**
- ✓ Select **"Update"**