



	(3)	COLO	RADO	
	New	user en	rollment	
- Social Security	number —			

3N and ITIN are	also accepted			
Account numb	ner			

Email -				
TESTUSERS	TEST.ORG			
Phone —				
(303) 333-3	333			

	Voice or text message Verification codes are sent to your phone. Message and data rates may apply.
	Authenticator app Using a different authenticator app? We support any authenticator app using either QR code scan or manual code entry.
4	FIDO security key Use your security key to sign in securely anytime you sign in from a new computer or device.

	Confirm phone number
	We will be sending you a text message shortly at ******2356 with your verification code. This code will expire after 5 minutes.
Ver	ification code
	Verify
	Resend code



Enrolling into Online and Mobile Banking

- ✓ Go to CCU.org
- ✓ Click the "LOGIN" button then select "Enroll"
- ✓ Enter the following information:
 - ✓ Your full Social Security Number, ITIN, or EIN
 - ✓ Your 3 9 digit member/account number, not including the leading zeros
 - ✓ The email address listed on your account
 - ✓ The phone number listed on your account
- Setup two-factor verification. You may select your preferred method of two-factor authentication verification:
 - ✓ An automated phone call
 - ✓ A text message
 - ✓ Connect an Authenticator App (Ex: DUO or Authy)
 - ✓ Connect a FIDO Security Key
- ✓ Read and accept the End User License Agreement
- ✓ Create your log in credentials meeting the requirements
- ✓ You will be taken to your new CCU online banking Dashboard

IMPORTANT: After five (5) failed attempts, you will be locked out for 24-hours. If you are unable to enroll, please contact us at 303.978.2274 after your third attempt.

To your banking right from your mobile device with CCU's Mobile App!
Search for ColoradoCU in the app store. Then, once you've downloaded* the app, simply:

- 1. Touch the app icon on your home screen.
- 2. Enter your online bank account information, or follow the above steps to enroll.
- **3.** For added security, you will be asked to create a four-digit passcode. This passcode will be required each time you launch the app.

^{*}Data carrier rates may apply