

PROCEDURES FOR LOGGING INTO ONLINE BANKING FOR FIRST TIME USERS

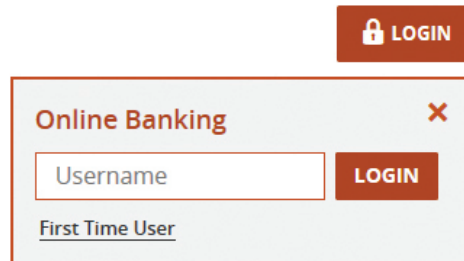
- ✓ Visit www.ccu.org and click LOGIN.
- ✓ Enter Username and click LOGIN.
Your Username will be your six digit account number.

Example:

Account number: 123456



Username: 123456



The screenshot shows a login window titled "Online Banking" with a close button (X) in the top right. Inside the window, there is a text input field labeled "Username" containing the value "123456". To the right of the input field is a red button labeled "LOGIN". Below the input field, there is a link that says "First Time User". Above the main login window, there is a separate red button with a lock icon and the word "LOGIN".

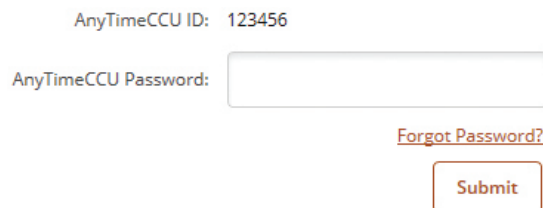
- ✓ Enter Password and click SUBMIT.
Your password will be the last 4 digits of the Primary member's social security number followed by the first 3 letters of the Primary member's last name and an exclamation point (the first letter of the last name needs to be a capital letter).

Example:

Primary member's name: John Smith
Social Security number: 123-45-6789



AnyTimeCCU Password: 6789Smi!



The screenshot shows a form for creating a password. It has a label "AnyTimeCCU ID: 123456" above a text input field. Below that is a label "AnyTimeCCU Password:" followed by a larger text input field. To the right of the password field is a link that says "Forgot Password?". Below the password field is a red button labeled "Submit".

- ✓ Read the Online Agreement, check the "I Agree" box and select Accept.
- ✓ Create a new Username/AnyTimeCCU ID, select Continue.
- ✓ Create a new Password, select Continue.
- ✓ Choose a Personal Identification Image, select Submit.
- ✓ Next, read the Online Security Feature and select Continue.
- ✓ Set up your online Verification Questions, select Submit.
- ✓ Confirm your responses, select Confirm and then Continue.
- ✓ Create a password reset question and answer, then select Submit.
- ✓ You will now be prompted to select how you would like to receive your monthly statements & documents.
- ✓ You are done! Just click on the AnyTimeCCU tab to view your accounts.

